



🔍 paul cooper

Compose 

Inbox 356,676

Starred

Snoozed

Important

Drafts 2,443

Purchases 2,699

Less

Sent

Scheduled

All Mail

Spam 4,501

Trash

Manage subscriptions

Manage labels

Create new label

Labels

[Imap]/Drafts

CEO@ETV.COM 2

FilmOn

Investors

KB JUDGES LISTINGS 1

Notes

Office 47

PAYPAL 11,311

FilmOn Office

SUBS

SUPPORT 47,086

VARIETY 83

More

SRA correspondence Inbox x

☰ Summarize this email



Paul Cooper <Paul.Cooper@sra.org.uk>

to me

Dear Mr David,

Thank you for your email of 27 March 2026 to our complaints team.

I understand you are dissatisfied with the assessment of your report

In her letter of 27 March, Miss Price explained that there is no right of appeal. She considers the service we provide. We cannot re-assess a case or change our decision.

I have reviewed our case file and the work done by Miss Price. Having done so, we are satisfied there are no concerns as to their conduct.

Your concerns relate to legal proceedings. While you may have concerns, we are satisfied there are no concerns as to their conduct.

Thank you for clarifying the details of your disability. I am sorry if Miss Price did not identify any evidence to support serious misconduct.

Thank you for taking the time to contact us again. However, for the reasons outlined above, we are unable to take any further action.

Kind Regards,
Paul.

Paul Cooper

Complaints Manager

Investigation and Supervision

Solicitors Regulation Authority/ Awdurdod Rheoleiddio Cyfreith

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